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| --- | --- | --- |
| **service order** |  |  |

please fill out this form and put it together with your device into the package.

We will also gladly accept this form via fax under +49(0)30 3 25 56 41 or via eMail to berlin@eheim-service.de.

|  |  |
| --- | --- |
| \*name |  |
| \*surname |  |
| \*street and number |  |
| \*postcode and city |  |
| \*phone (for questions) |  |
| Email adress |  |
| \*produc type |  |
| \*article number |  |
| serial number |  |
| Where did you buy the EHEIM product |  |
| The completed guaranty is enclosed | O yes | O no |
| Die Kaufrechnung ist beigefügt | O yes | O no |
| \*error description |
| In case of a payable repair | O repair to an amount of maximum €.O make a quotation. |
| If the costs mentioned above will be exceeded | O take device in payment and make an offer for a new device.O send back the device without repair.O dispose the device. |
|  |  |

\*Mandatory information (a processing of the order is not possible without this information.)

Sales packaging is not suitable as transport packaging. BREAKING DANGER !!

Please, therefore, always use a suitable transport packaging as the consignor is always liable for transport damage.