|  |  |  |
| --- | --- | --- |
| **service order** |  |  |

please fill out this form and put it together with your device into the package.

We will also gladly accept this form via fax under +49(0)30 3 25 56 41 or via eMail to [berlin@eheim-service.de](mailto:berlin@eheim-service.de).

|  |  |  |
| --- | --- | --- |
| \*name |  | |
| \*surname |  | |
| \*street and number |  | |
| \*postcode and city |  | |
| \*phone (for questions) |  | |
| Email adress |  | |
| \*produc type |  | |
| \*article number |  | |
| serial number |  | |
| Where did you buy the EHEIM product |  | |
| The completed guaranty is enclosed | O yes | O no |
| Die Kaufrechnung ist beigefügt | O yes | O no |
| \*error description | | |
| In case of a payable repair | O repair to an amount of maximum €.  O make a quotation. | |
| If the costs mentioned above will be exceeded | O take device in payment and make an offer for a new device.  O send back the device without repair.  O dispose the device. | |
|  |  | |

\*Mandatory information (a processing of the order is not possible without this information.)

Sales packaging is not suitable as transport packaging. BREAKING DANGER !!

Please, therefore, always use a suitable transport packaging as the consignor is always liable for transport damage.